



# THE COST OF A BREACH VS. THE COST OF TRAINING WHICH WOULD YOU CHOOSE?

In South Africa, a data breach can devastate a business. Training employees costs a fraction, and helps prevent costly incidents.

# THE COST OF A BREACH (SOUTH AFRICA, 2025)

#### **AVERAGE COST:**

R44.1 million per incident

#### **DETECTION & CONTAINMENT TIME:**

~277 days

#### **BUSINESS IMPACT:**

Loss of customers and trust POPIA fines and legal exposure Downtime & lost revenue Long-term reputational damage

#### **SMB IMPACT:**

Up to 60% of small businesses close within 6 months of a major breach

#### **COST BREAKDOWN:**

R17,500,000

**DETECTION & ESCALATION** 

R13,100,000

**LOST BUSINESS** 

R12,500,000

POST-BREACH RESPONSE R950,000

-

**Notification costs** 

## TRAINING COSTS LESS THAN A BREACH

#### **TRAINING COSTS**

#### **SECURITY AWARENESS TRAINING**

R700-R1,800 per employee/year

#### **TECHNICAL CERTIFICATIONS**

R5,000-R90,000 (depending on vendor/programme)

Companies with trained staff report 70% fewer phishing incidents.

Every R1 spent on training can save up to R4 in avoided breach costs.

Strengthens compliance with POPIA and industry regulations.

### **QUICK COMPARE**

BREACH	TRAINING
R44.5-million	R700 - R1,800 per employee per annum
277 days to detect	Ongoing, proactive defence
POPIA fines, legal costs, downtime	Stronger compliance and uptime
Loss of trust, reputational damage	Customer confidence and business resilience

THE CHOICE IS CLEAR: REACTIVE SPENDING AFTER A BREACH...
OR PROACTIVE INVESTMENT IN YOUR PEOPLE.
INVEST IN TRAINING TODAY. PROTECT YOUR TOMORROW.